

The Upside Of Aging

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Snow Removal



- COA workers remove snow ONLY after four (4) or more inches of snow has accumulated.
- It may take up to two days for each worker to complete their routes.
- We are closed for the Christmas and New Year's holidays and will not be removing snow on the following days: **Dec. 23, 24, 25, 30, 31 and Jan. 1.**
- Our *Outdoor Services* hotline can be reached any time by calling **(231) 922-4688** and following the prompts. We will do our best to keep this message up to date and will note which areas we are plowing that day. If you are unsure of what area you live in, our office can provide you with that information.
- COA snow removal should not be relied upon to remove your snow on demand. You need to have a backup plan. Please be sure to make additional arrangements for any important appointments in case we will not be removing snow in your area on that day.
- We do **not** provide salt but we will put salt down on your walkway for you if you supply the salt.
- We WILL:
 - Remove snow from your driveway with a plow
 - Shovel snow away from your walkway and mailbox

IMPORTANT: Call our office to cancel your COA worker if you are ill, have been tested for COVID-19, or have been asked to quarantine. Please call within 48 hours if you need to cancel for any other reason, such as a doctor's appt.

Call or leave a message at: (231) 922-4688

Just a
friendly
reminder...

Reminder: COA office is *closed* for lunch between 12 - 1 pm

Happy Holidays!

Holiday Closings



The Commission on Aging will be closed for the following holidays:

Christmas break - Thursday & Friday, **December 23 & 24**

New Years break - Thursday & Friday, **December 30 & 31**

Reminder: the Commission on Aging does not provide make up appointments for services provided in the home during the Christmas or New Year's Holidays. Your worker would then see you again at your next scheduled appointment. You may get a call if an opening becomes available before then.

Communication

- Please do not ask your COA worker to relay messages to the COA office. Always call our office at **231-922-4688** with any changes to your scheduled appointment, whether it is to cancel, reschedule, or request a change to your schedule. Your worker has many clients to see and is not always able to relay your message to us. If canceling, please give us at least a two-day notice so that we can find another client for your worker to see.
- If you have additional housekeeping tasks that you would like your Homemaker Aide to do while they are at your home, please feel free to talk to them about it. They want to do a good job for you and just need some direction if there is another task that you would rather they do for you or if there is a preferred way of doing something.

January Staff Birthdays and Anniversaries

November Kudos Winners!

Cheryl H.

Dean D.

Birthdays

None

Anniversaries

Curt B - 01/02 - 16 yrs

Dean D - 01/05 - 22 yrs

Melissa Z - 01/05 - 16 yrs

Nicole A - 01/22 - 3 yrs